



NORTHERN • CALIFORNIA & • NEVADA • MEDICAL • LIBRARY • GROUP

A CHAPTER OF THE MEDICAL LIBRARY ASSOCIATION

# NCNMLG Newsletter

## President's Message by Heidi Heileman

Fall Greetings from your President...

With the holidays rapidly approaching, it's not too early to look forward to the exciting things 2006 will have to offer. 2006 will mark the second year in NCNMLG's history where we will be participating in a Tri-Chapter meeting. The first was hosted by NCNMLG in Sacramento in 2004. The traditional annual Joint meeting between our chapter and the Medical Library Group of Southern California and Arizona (MLGSCA) will once again be enriched in 2006 when we team up with the Pacific Northwest Chapter. The Pacific Northwest Chapter (PNC) will be hosting this second official Tri-Chapter meeting in Seattle. One important change will be that we will meet in October rather than our usual Winter time slot. And, having lived in Seattle, let me say October will be a beautiful time of the year to visit the Pacific Northwest.

This fundamental change in our meetings schedule gives us the opportunity to hold a different kind of event this winter. David Brown, your President-Elect is working on the details of this networking and educational opportunity; so stay tuned...

Hopefully many of you were able to participate in the MLA webcast on patient safety on November 16th. Keeping Patients Safe: Roles for Information Professionals was webcast to a couple of different locations in the bay area, including the California HealthCare Foundation in Oakland where we had our Fall meeting.

In addition to the opportunity to network and participate in the wrap around discussion on this timely topic, one of the highlights of our Fall meeting was an update from Ysabel Bertolucci on the

mentoring activities our chapter is participating in this year. These activities capitalize on what we do best—network with new colleagues, share knowledge, and have fun. If you'd like to get involved with the Mentoring Task Group, please contact Ysabel to find out more.

Finally, I want to personally welcome all of our new members. I've had the great opportunity to meet many of you already over email and/or in person. We especially appreciate your contributions to NCNMLG! Please help me extend a special welcome (and at least one welcome back) to:

Amber Carter  
Michelle Henley  
Janice Hoobler  
Margaret Hsieh  
Debbie Hunt  
Deanna Johnson  
Linda King  
Celma Luster  
Peter Meyer  
Marilyn Tinsley

--Heidi Heilemann

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## Minutes of the NCNMLG Meeting, November 16, 2005

**Northern California and Nevada Medical Library Group  
Fall Meeting  
November 16, 2005  
California Healthcare Foundation, Oakland CA**

**Call to order**

H. Heilemann called the meeting to order at 10:06 am.

**Attendees**

Heidi Heilemann, President; Rebecca Davis, Past President, and Parliamentarian; Mina Davenport, Secretary; Tilly Roche, Treasurer;

David Brown, President-elect and ILL Coupons; Julie Haugen, Pam Murnane, Nominating Committee; Kristi Wessenberg, Membership; Kay Deeney, PSRML representative; Sara Pimental, Auction; Dorrie Slutsker, Bylaws co-chair; Peter Meyer; Ysabel Bertolucci, Bylaws Co-chair and Mentoring Task Force; Anne Shew, AHIP; Rikke Ogawa, MLA Membership Representative; Terri Malmgren, Chapter Council Representative; Ron Schultz, Electronic Document Delivery; Lynn Van Houten, MLA Benchmarking; Laurie Bagley, Mail; Debbie Sommer, Rupa Chobal, Vickie Sanders, Geri Bodeker, Josephine Tan, Sumedha Shende, Eve Melton, Mary Ann Zeremska, Michelle Henley, Margaret Hsieh

**Tilly Roche Clark \* Treasurer's Report.** J. Haugen conducted an unofficial audit of the books, and there were no problems. Taxes were filed and paid, and insurance was paid for the year. Public relations expenses were submitted after the close of the fiscal year. T. Roche Clark requested budgets from board members and committee chairs, and got back four responses. Newsletter had no budget for the coming year because it is now sent electronically. The rest of the budget was extrapolated from the figures from last year. Expenses were below income, even without a Joint Meeting.

[Introductions]

**Committee and Task Force Reports.** H. Heilemann requested that reports be sent directly to John Ward.

**Sara Pimental \* Auction.** She needs help to get the items put up on E-Bay, but declined an offer to call for a committee. R. Davis asked about selling as opposed to an auction; D. Brown explained that the "Buy It Now" feature actually requires more monitoring than the auction format. A discussion on items to sell followed.

**Ysabel Bertolucci for C. Kopper \* Bylaws.** Y. Bertolucci presented the proposed changes to the Bylaws: Article II Section D.; Article IV Section 1 and 3; Article V Section B; Article VI Section 1 A; and Article IX, B and D. R. Davis questioned the changes to the wording of Article V B on Joint Meetings. She will come up with alternate wording and report back to the Board. D. Slutsker thanked Carolyn Kopper (absent) for her timely work on the bylaws.

**Public Relations \* Peter Meyer for Heidi Mortensen.** P. Meyer submitted his report on ad rates for the newsletter. Web banner ads are expensive. His major points were 1) stay modest 2) balance costs and resources 3) how the work of taking in ads is structured. There was a discussion of website vs. newsletter ads, but H. Heilemann reminded the Board that ads for the newsletter were approved, and ads for the web site would have to be brought up separately. John Ward and Cathy LeGrand will have to be involved in the work; P. Meyer will assist. H. Heilemann will follow up with H. Mortensen.

**Terri Malmgren \* Chapter Council.** Funding for two members to attend the Round Tables Luncheon at MLA 2006 was proposed. The price next year will be \$25. One chapter will not participate; they feel the lunch should be free. It was mentioned that lunch was at one time free, but a price was instituted to help control the event. Criteria will be attendance at the meeting, less than five years as a professional librarian and either a personal or institutional member of MLA. The Board voted to extend the funding; whether or not to continue funding will be decided at a later meeting.

**Pam Murnane \* Nominating Committee.** The bylaws need to be changed before electronic voting. To use the MLA voting platform would require a change in the voting schedule, which was rejected. Other options mentioned included Survey Monkey, as well as web site ballots, and distributing ballots by email, which several different ways to return them.

The meeting was adjourned by H. Heilemann at 10:56 am for the patient safety web-cast and reconvened at 1:20 pm.

**David Brown \* ILL Coupons.** Coupon activity is going down. There was some discussion about how to end the coupon system. Some notice of the deadline would have to be given to users, but discussion was tabled for the next meeting.

**Kristi Wessenberg \* Membership Committee.** There are 152 members, which includes eight new members for the year. K. Wessenberg asked for clarification of the meaning of “omit my contact information from the web site” which is on the membership application/renewal form. It was determined that a directory will not be on the web site for quite a while, and the statement should be omitted from the form for next year’s renewals.

**Ysabel Bertolucci \* Mentoring Task Force.** Y. Bertolucci talked about NCNMLG and MLA at San Jose State University. She would like to set up an internship program with SJSU for prospective medical librarians. Eve Melton wanted to clarify whether or not a person could be both mentor and mentee – yes, with the assumption that it would be for different areas. K. Wessenberg will forward the names of anyone who checks either box to Y. Bertolucci. Mentors should be either personal or institutional members of MLA. R. Davis asked for an explanation of the difference between Mentoring and Colleague Connection. CC is more of a welcome or introduction, although it could end up as a mentoring relationship; the programs can/do co-exist. Information on the web site is very basic. The AHIP mentoring list is completely separate.

**Lynn Van Houten \* MLA Benchmarking.** L. Van Houten will continue in the position for another year. Benchmarking information is in the members-only section of the MLA web site.

Discussion of ballots and concomitant bylaws changes resumed. The bylaws only state how ballots are distributed, not how they are returned. The suggestion was made about the possibility of combining voting with other chapters to obtain a discount on the software. The last sentence in bylaws Section III D should reflect the MLA deadline of April 1 for election results. Chapter council representative will query other chapters at that meeting.

**David Brown and H. Heilemann for Nancy Magnum \* Program Committee.** It was proposed that there be a roundtable program (and possible dinner) in place of the joint meeting next year; it would include a business meeting. K. Deeney submitted the top three results from last years PSMRL survey, which were evaluation of customer satisfaction, and electronic document delivery and advanced PubMed searching, which tied for 2nd place. Cynthia Perkins also has the data from the CE survey conducted in the spring.

**Kay Deeney (guest from PSRML) \* PSRML Representative.** There is a new trifold for My NCBI. Some locations of some of the RMLs may be changing with the new contract that goes into effect May 2006.

**D. Brown \* Tri-Chapter Meeting Liaison.** R. Davis has stepped down as liaison. D. Brown has assumed the position. There have been three conference calls. The theme and the committees have been identified. The meeting will be Oct 16-18 2006 in Seattle. There will be no electronic registration for this meeting. It was proposed that the viability of electronic registration for meetings, - and for dues payment - be seriously considered. S. Pimental will look into the alternatives and report back at the next meeting.

### **Other Business**

**R. Davis \* Policy and Procedure manual.** R. Davis suggested that anyone with a p & p incorporate a timeline into procedures, which should reflect the current duties of the position.

D. Slutsker asked for any feedback on the individuals running for MLA officers.

There being no further business, H. Heilemann adjourned the meeting at 2:15 pm.

Respectfully submitted

Mina Davenport  
Secretary

## The Story of the Mentor and Mentee

### **THE MENTOR:**

**Terri Malmgren  
Acting Head  
Biological/Agricultural Sciences Reference  
Shields Library  
University of California, Davis**

I am a child of the Kennedy era when the philosophy was “not what your country can do for you, but what can you do for your country.” In my long career, I have tried to apply that thought to both my professional and personal lives. Being asked to be Heidi Mortensen’s mentor was just another extension of that for me, even though I did hesitate a minute or two before saying “yes, I would be glad to do it.” I did wonder at first because the initial contact from MLA indicated that Heidi was working as a librarian at the UCD Medical Center. No one by that name was

working for me! Further investigation revealed that she had librarian duties within her department, which cleared up a lot of confusion on my part. And so we proceeded.

I have enjoyed working with Heidi throughout the last year. Seeing her grow professionally is extremely rewarding. She is and will be a positive influence in the medical librarianship profession. Her energy and enthusiasm are boundless and some day, I hope that she, too, has the opportunity to “give back” to a young librarian.

### **THE MENTEE:**

#### **Heidi Jean Mortensen**

I cannot begin to express my gratitude for the privilege of having been given such an amazing mentor for the AHIP program! In June 2004, while working as a post-graduate researcher at UC Davis Medical Center (UCDMC), Terri Malmgren, Head Librarian at UCDMC Library, was assigned as my mentor. Terri’s many years of strong dedication to the medical library field served as a great inspiration to me. In my first conversation with Terri, she provided me with a wealth of information concerning a medical librarian career, emphasizing the NCNMLG as an invaluable resource. Because of my continual communication with Terri, I was able to secure employment at an excellent hospital library, locate numerous library courses, and find a volunteer opportunity within the NCNMLG.

Since Terri was well aware of my search for a medical librarian position, she often pointed me to the resources for locating various librarian job listings within the Northern California Region. Through Terri’s advice and guidance, I was able to prepare for and apply to the library at Sutter Roseville Medical Center (SRMC). In October 2004, I was appointed as the Medical Librarian/CME Coordinator for SRMC. This position affords the great opportunity to serve a wide variety of healthcare professionals and community patrons, to manage the library, and to coordinate continuing medical education programs.

Terri frequently alerted me to specific courses that would be beneficial in enhancing my librarian skills. I became so enthusiastic about the selection of course offerings available and within 6 months, I had completed an online series of Medical Informatics for the Health Science Librarian, Evidence Based Medicine and the Medical Librarian, and a number of Internet/Web Training courses. Additionally, Terri explained the value of enrolling in training sessions through the National Network of Libraries of Medicine (NNLM). Last Spring, I received excellent hands-on training for PubMed, TOXNET, and NLM Gateway courses offered by the NNLM.

When I expressed an interest in volunteering within the NCNMLG, Terri immediately placed me in touch with Heidi Heilemann who offered me the great opportunity to chair the NCNMLG Public Relations Committee. I have already established contact with the Library School of Information Science at San Jose State University and the School of Information Management & Systems at UC Berkeley. In addition, I have contacted the coordinators of the Pacific Northwest Chapter/Medical Library Association (PNC/MLA) Annual Conference regarding the best way to represent and promote the NCNMLG. I am looking forward to attending the PNC/MLA Annual Conference, which is scheduled for October 17-18, 2005.

Without Terri’s help, I would not have gained so much knowledge. Thank you Terri!

## Upcoming Workshops

### **Prescription for Success: Online Consumer Health Resources**

This free workshop is a partner project between Infopeople and the Pacific Southwest Region of the National Network of Libraries of Medicine.

Dates and locations:

Monday, December 12, Camarena Memorial Public Library - Calexico

Friday, January 13, Cuesta College - San Luis Obispo

Tuesday, February 14, Chico Branch Library

Friday, March 10, Tehama County Library - Red Bluff

Friday, March 31, Humboldt County Library - Eureka

There will be an additional session in Mono County. When the date and location are confirmed, an announcement will be sent.

To register for this workshop: Use the online registration form at  
<http://infopeople.org/WS/workshop/Rural/Workshop/245>

According to the Pew Internet & American Life Project, 80% of adult Internet users in the U.S., and 83% of adult California Internet users, have searched for health information online. You have undoubtedly come into contact with many of these "health seekers" or may be one yourself. But have you felt overwhelmed by the amount of health information that can be found on the web? Have you wondered whether the information you are finding is reliable? If so, or if you just want to become more comfortable with your ability to find and identify trustworthy health information on the web, then Prescription for Success is a workshop you won't want to miss. A strong emphasis will be placed on becoming familiar with the depth and breadth of the National Library of Medicine's MedlinePlus consumer health web resource. Other National Library of Medicine resources will be highlighted. An additional emphasis will be on learning skills to assist in evaluation of health web sites, to give workshop attendees confidence in their abilities to find reliable health web sites.

**Workshop Description:** This full day workshop is a partner project between Infopeople and the Pacific Southwest Region of the National Network of Libraries of Medicine. It covers the basics of MedlinePlus.gov, other important National Library of Medicine, government and reliable health resources. Drug, pharmaceutical, herbal and alternative web sites will be highlighted. An emphasis will be placed on evaluation techniques for health web sites.

On-site check-in is from 8:30-9:00 AM; instruction is from 9:00 AM-4:30 PM.

### **Fall MLA CE/CHS Web-Based Workshops**

Courses 1 – 3 are approved for the Consumer Health Information Specialization. To register, visit:  
[http://www.mlanet.org/education/web/web\\_courses.html](http://www.mlanet.org/education/web/web_courses.html) .

Note: You do not need to be an MLA member to register for these courses.

Register at anytime to work at your own pace through Web and e-mail with the Web Teacher (2005-2006). Register at <http://www.kovacs.com/register.html>

**1. "How to Find Medical Information on the Internet" (aka "Finding Medical Information on the Internet")**

Tuition \$175. 8 CE from the Medical Library Association.

Syllabus at <http://www.kovacs.com/mlace.html>

**2. "How to Find Good\* Complementary & Alternative Medicine (CAM) Information on the Web"**

(\*Good?: Credible, authoritative, substantiated by research, & compassionate.)

Tuition \$175. 10 CE from the Medical Library Association.

Syllabus at <http://www.kovacs.com/mlacealt.html>

**3. "Electronic Collection Development for Health and Medicine E-libraries"**

Tuition \$175. 10 CE from the Medical Library Association.

Syllabus at <http://www.kovacs.com/mlacecolldev.html>

**4. "Instructional Design for Distance Learning/Web-based Teaching"**

Tuition \$195. 8 or 16 CE from the Medical Library Association.

Syllabus at <http://www.kovacs.com/mlaceid.html>

Professional Development Grant

**HLS/MLA Professional Development Grant for Hospital and Clinical Librarians**

Are you looking for financial support to:

- advance your professional education?
- attend a meeting?
- conduct research?

The Hospital Libraries Section/MLA Professional Development Grants help librarians in hospitals and other clinical care settings to acquire knowledge and skills through educational or research activities.

Application Due by February 1, 2006

For information and an application, check the MLA web site:

<http://www.mlanet.org/awards/grants/>

For additional questions contact Deborah Jameson, email: [djameson@partners.org](mailto:djameson@partners.org).

## Job Opportunity

### **Librarian, Digital Library at UCSF Fresno Center for Medical Education and Research**

UCSF Fresno seeks an innovative librarian for the position of Librarian for the UCSF Fresno Library that relies heavily on access to the UC Digital Library. The position is responsible for providing general reference and education services and for the ongoing development of library services for the faculty, residents, staff and medical students at UCSF Fresno, facilitating access to the library's digital information resources; identifying and providing new and innovative technology solutions to enhance services to users; and collaborating with faculty and staff to design, develop, and implement online teaching aids.

#### **Primary Responsibilities**

- Coordinate development and delivery of digital library resources, applications and services.
- Monitor, identify and communicate innovations in uses of the web to deliver resources, information and library services.
- Collaborate with UCSF librarians and other staff to coordinate and deliver the Library's consulting and electronic reference services.
- Teach classes and workshops including curriculum-based education programs.

This position offers the opportunity to participate in a diverse range of projects and activities, such as implementation of new technologies and services.

#### **Qualifications**

- Master's degree from an ALA-accredited school of library and information science, or equivalent.
- Prior experience in an academic health or biosciences library or academically-affiliated clinical environment.
- Strong background in the use of information technologies, such as web development tools, information management tools, and online databases.
- Superior interpersonal and communication skills, including classroom teaching experience.
- The ability to work independently, to function as a member of a team, and to handle several different projects and responsibilities simultaneously.
- Experience providing reference services, preferably within an academic medical center environment.
- Self-motivated, with the ability to set and attain goals effectively, and the flexibility to adapt to change.
- A commitment to excellent service.
- Background in health or biosciences desirable.

#### **About UCSF Fresno**

UCSF Fresno is a major educational and clinical branch of UCSF that is located in the Central San Joaquin Valley and is administered by the Office of the Associate Dean in Fresno. Programs and affiliations with the School of Medicine, Nursing, Pharmacy and Dentistry are administered by UCSF-Fresno.

## **Administrative Information**

The Information & Web Services Librarian is an academic position in the Librarian series. Retention and promotion are based on four criteria: 1) professional competence and quality of service within the position, 2) professional activity outside the Library, 3) University and public service, and 4) research and other creative activity, including teaching and publication.

Appointment will be to the Librarian series at the rank Associate Librarian (\$42,996-\$64,164), with level of appointment and starting salary dependent upon qualifications. Excellent benefits package including 16 hours accrued vacation time per month.

## **Application Process**

Open immediately and until filled. Address letters of application with resume and the names of three references to Academic Personnel, UCSF Fresno, 155 N. Fresno St, Fresno, CA 93701, Telephone: 559 499-6422, FAX: 559 499-6411. You may submit your application by email to: [dfields@fresno.ucsf.edu](mailto:dfields@fresno.ucsf.edu).

UCSF is an affirmative action/equal opportunity employer. The University undertakes affirmative action to assure equal employment opportunity for underutilized minorities and women, for persons with disabilities, and for covered veterans.

### **NLM/AAHSL Leadership Fellows**

Congratulations to the members of the 2005-2006 class of the NLM/AAHSL Leadership Fellows Program. The NLM/AAHSL Leadership Fellows Program, offered in cooperation with the Association of Research Libraries Office of Leadership and Management Services, is focused on preparing emerging leaders for director positions in academic health center libraries. Five fellows were selected from a group of 27 applicants and mentors from a group of 7 directors. Selection as a fellow is recognition of a substantial record of accomplishment and demonstrable potential for a director position.

#### **Selected as a fellow:**

Julia K. Kochi  
Director, Digital Library and Collections  
Library and Center for Knowledge Management  
University of California, San Francisco

#### **Selected as a Director Mentor:**

Gail A. Yokote  
Associate University Librarian for Research Services and Collections  
University of California, Davis

More information about all of the fellows and mentors is at <http://www.nlm.nih.gov/news/lfpannouncement06.html>. Complete program information, including program design, schedule, and application criteria, is available at <http://www.arl.org/olms/fellows/>. For more information about the program, please contact DeEtta Jones, Director, ARL Organizational Learning Services, by e-mail at [deetta@arl.org](mailto:deetta@arl.org).

#### **Please welcome our new members:**

Amber Carter  
Medical Librarian/CME Coordinator  
Sunrise Hospital and Medical Center  
Las Vegas, NV

Linda King  
Instruction, Outreach and Reference Librarian  
Carlson Health Sciences Library  
UC Davis

Janice Hoobler  
Library Coordinator  
Health & Healing Library  
California Pacific Medical Center

Terri Mason  
Coordinator of Education & Information Services  
Barnett-Briggs Medical Library  
San Francisco General Hospital

Deanna Johnson  
Reference and Instruction Librarian  
Carlson Health Sciences Library  
UC Davis

Marilyn Tinsley  
Information Services Librarian  
Lane Medical Library  
Stanford Medical Center

## Library News

Children's Hospital Oakland Library finally has our scanner! If you want a PDF from us, please use EMAIL (PDF) when ordering. Coupons will be charged the same as USPS, anything over 20 pages will be charged an extra coupon. (If you have an agreement with us, this, of course, does not apply.) Also, please adjust your routing table if necessary. If you have any questions, call Mina at (510) 428-3448.

## World Directory of Medical Libraries

The WHO Library and Information Networks for Knowledge (LNK) is compiling a World Directory of Medical libraries. For further information and to forward to your contact information, please visit: <http://www.who.int/ghl/directory/en/>

## NLM Update

2006 MeSH is now available from the National Library of Medicine in XML or ASCII formats – visit <http://www.nlm.nih.gov/mesh/filelist.html> to download new MeSH as well as Pharmacologic Actions, New Headings with Scope Notes, MeSH Replaced Headings and MeSH MN (Tree Number) changes.

2005 MeSH will remain available through the MeSH Browser for one year.

## Monthly Health Observances

### November 2005

American Diabetes Month  
[www.diabetes.org](http://www.diabetes.org)

Great American Smokeout  
[www.cancer.org](http://www.cancer.org)

National Epilepsy Awareness Month  
[www.epilepsyfoundation.org](http://www.epilepsyfoundation.org)

### December 2005

Safe Toys and Gifts Month  
[www.preventblindness.org](http://www.preventblindness.org)

World AIDS Day  
December 1  
[www.unaids.org/en/default.asp](http://www.unaids.org/en/default.asp)

### January 2006

National Birth Defects Prevention Month  
[www.marchofdimes.com](http://www.marchofdimes.com)

National Volunteer Blood Donor Month  
[www.aabb.org](http://www.aabb.org)

Cataract Awareness Month  
[www.aao.org](http://www.aao.org)

**LISTSERV ADDRESS:**

[ncnmlglist@lists.stanford.edu](mailto:ncnmlglist@lists.stanford.edu)

Everyone is encouraged to subscribe to the general listserv. These are very low-volume lists designed for communication of important information from NCNMLG to its members. The only time you will need to unsubscribe is when your e-mail address changes. In this case two actions are necessary. You will need to unsubscribe your old e-mail address and then subscribe the new address. This keeps our listserv current!

**TO SUBSCRIBE:**

Send a message to: [majordomo@lists.stanford.edu](mailto:majordomo@lists.stanford.edu)

Leave the subject line blank

Type in body of the message:

subscribe ncnmlglist *your\_email\_address\_here*

**TO UNSUBSCRIBE**

Send a message to: [majordomo@lists.stanford.edu](mailto:majordomo@lists.stanford.edu)

Leave the subject line blank

Type in body of the message:

unsubscribe ncnmlglist *your\_email\_address\_here*

**TO SEND A MESSAGE:**

Send a general e-mail to: [ncnmlglist@lists.stanford.edu](mailto:ncnmlglist@lists.stanford.edu)

SUBMITTING ITEMS TO THE NEWSLETTER

Please email your submissions to the Newsletter editor. Items for the NCNMLG Newsletter may be sent in electronic format to:

Cathy LeGrand [zanzibarfish@yahoo.com](mailto:zanzibarfish@yahoo.com)

Submission Deadlines:

February 15 for March/April Newsletter

April 15 for May/June Newsletter

June 15 for July/August Newsletter

August 15 for September/October Newsletter

October 15 for November/December Newsletter

December 15 for January/February Newsletter

If you have questions about submitting articles or announcements to the Newsletter, please feel free to contact me at [zanzibarfish@yahoo.com](mailto:zanzibarfish@yahoo.com)

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