



NORTHERN • CALIFORNIA & • NEVADA • MEDICAL • LIBRARY • GROUP

A CHAPTER OF THE MEDICAL LIBRARY ASSOCIATION

NCNMLG Newsletter

President's Message by Heidi Heileman

NCNMLG MATTERS..

Over the past several months of serving as NCNMLG President, I have received many emails relating to NCNMLG events, procedures, reports due, proposals and more. One of the most notable came in earlier this month and the subject line read simply: NCNMLG Matters. Well, yes, of course it matters I thought to myself as I double clicked to open the message. The message was the sad news of the passing of Jane Johnson of Modesto. Even though I never worked with Jane or had any regular communication with her, the people who did can only say what a delight she was for a colleague.

I would expect nothing less. NCNMLG is a unique group of colleagues. Whether we know each and every one of our members or not, we can always feel comfortable to contact each other for advice, support,

and guidance. As we all experience the many changes in our libraries and in our jobs, this resource is invaluable.

Inside of This Issue

President's Message	1
Minutes, February 24, 2006	2-5
Election	6-7
Job Opportunities	7-9
ILL Coupons	10-11
Women's Cancer Resource Center, Oakland	11-12
Call for Papers and Posters	13
Obituaries	13-14
Professional Development Grant	14-15
MLA Leadership & Management Section	15
Member News	16
Networking Event with UC Berkeley SIMS	16
Library News	16
NLM Update	16
Monthly Health Observances	17

Minutes of the NCNMLG Meeting, February 24, 2006

**Northern California and Nevada Medical Library Group
Winter Meeting
February 24, 2006
Kaiser Permanente Kaiser Center, Oakland CA**

Call to order

H. Heilemann called the meeting to order at 9:36 am. She suggested making introductions later in the meeting when more people were in attendance.

Attendees

Heidi Heilemann, President; Rebecca Davis, Past President, and Parliamentarian; Mina Davenport, Secretary; Tilly Roche Clark, Treasurer; David Brown, President-elect and ILL Coupons; Carolyn Kopper, Bylaws; Pam Murnane, Nominating Committee; Sara Pimental, Auction; Rikke Ogawa, MLA Membership Representative; Terri Malmgren, Chapter Council Representative; Ron Schultz, Electronic Document Delivery; Lynn Van Houten, MLA Benchmarking; Vickie Sanders, MLA Chapter Council Representative Alternate; Eve Melton; Maryann Zeremska; Margaret Hsieh; Janet Brunden; Georgetta Edwards; Catherine Mountjoy; Carol Raymond; Shirley Maccabee; Joey Nicholson; Carrie Walsh; Terri Mason; Annette Osenga; Larry Currst; Rebecca Kozak

Tilly Roche Clark -- Treasurer's Report Expenses were below income, even without a Joint Meeting. There should be sufficient funds to cover pre-meeting expenses for Las Vegas 2008. Someone sent \$10 donation with their dues payment. Payment for lunches at the November 16, 2005 meeting was \$20 short. A date change on the report from 11/15/05 to 2/23/06.

Committee and Task Force Reports H. Heilemann requested that reports be sent directly to the NCNMLG webmaster. Chris Stave is currently working with John Ward to make updates.

Sara Pimental -- Auction She will be writing an article for the MLA newsletter.

Kier Reavie -- Archivist No report.

H. Heilemann for Julia Kochi -- Awards and Honors Special event for the awardee for Professional Excellence will be at the Spring Meeting TBA. J. Kochi sent an email to the Board for clarification on whether or not the awardee for Professional Development may use the money for hotel and plane fare for MLA Phoenix. The Board voted no via email. J. Kochi will rewrite the criteria to make it clear on ways in which the money may be used. NCNMLG will support funding activities directly related to professional development, including CE and registration fees.

Carolyn Kopper -- Bylaws C. Kopper presented the proposed changes to the Bylaws. The proposed changes to the Bylaws were approved by the Executive Board and the MLA Bylaws Committee and then distributed to the members with an announcement that they would be discussed at today's business meeting. The ballot with the proposed changes will be sent with the election ballot that is to go out next week. MLA's model Bylaws for

Chapters now state that ballots are to be "distributed" as opposed to "mailed" to allow for the possibility of electronic voting. This is one of the proposed changes to NCNMLG's Bylaws. Per MLA Headquarters, if the ballots are emailed to voting members, then the ballots should be returned by signed fax or by regular mail. For the election next week, ballots will be mailed out, and can be mailed or faxed back. Eve Melton offered her fax number.

Terri Malmgren -- Chapter Council The Council discussed MLA providing electronic voting for the chapters. The next meeting will be at MLA in Phoenix on May 20. A thank you note from Carla Funk was received for the funding for two Roundtable lunches. The amount sent was \$50, although the lunches will be \$18 each. The Board decided to leave the selection of the recipients to MLA. A question was posed as to how the recipients are acknowledged and how they would know who was funding their lunch. T. Malmgren will find out and send the answer via email to the Board members.

S. Pimental for N. Mangum -- Continuing Education Committee The new workshop from the Outreach Evaluation Resource Center of the National Network of Libraries of Medicine entitled Planning and Evaluating Health Information Outreach Projects on February 28 is full. It is being hosted by Kaiser. Some attendees are flying in and requested hotel information. S. Pimental gave them Kaiser's corporate account number to be used at the hotels. S. Pimental-Kaiser is supplying continental breakfast and drinks/snacks. Lunch will be on your own. There are a number of lunch opportunities in the immediate vicinity. There is no charge for the workshop.

Anne Shew -- Credentialing Committee No report.

Ron Schultz -- Electronic Document Delivery Taskforce R. Schultz is presenting today's program.

H. Heilemann for J. Ward -- Electronic Resources/Documentation The web site has been updated by Chris Stave. J. Ward still wants to look into redesigning the page.

Barbara Ryken -- Government Relations No report.

David Brown -- ILL Coupons Committee Coupon activity is going down. D. Brown suggested a lawyer might need to be consulted about discontinuing the program because some institutions cannot/will not participate in EFTS. Discussion was tabled until later in the meeting to get to the other Committee reports.

H. Heilemann for Kristi Wessenberg -- Membership Committee There is a new member from California Academy of Sciences.

Ysabel Bertolucci -- Mentoring Task Force No report.

Lynn Van Houten -- MLA Benchmarking No report.

Rikke Ogawa -- MLA Membership No report.

H. Heilemann for Cathy LeGrand -- Newsletter The latest newsletter went out Thursday. The deadline for submission of items is Tuesday, February 28, 2006; H. Heilemann will request an extension to March 15, 2006 so that the meeting minutes and other items discussed at this meeting could be included for the membership.

Pam Murnane -- Nominating Committee The election slate was presented to the Board, and seconded. Vote to accept was unanimous.

David Brown -- Program No report.

H. Heilemann for Peggy Tahir -- PSRML Representative There was a meeting at UCLA in January, but a report was not submitted. R Davis said there was some discussion about accounting procedures being changed for Express Outreach grants. Academic institutions now have a 22-34% surcharge.

R. Ogawa for H. Mortenson -- Public Relations R. Ogawa, R. Davis and Y. Bertolucci are speed networking at the UC Berkeley Career Fair. Brief bios of the participants have been sent.

Terry Henner -- Research No report

Joint Meeting The next Joint Meeting will be hosted by NCNMLG in February 2008 in Las Vegas. Florence Jakus is handling local arrangements and securing a hotel. She has enlisted the services of Meetings-to-go, an event planner; they do not charge for their services. There was some discussion about the need for an additional co-chair. Terry Henner and Jim Curtis, both at University of Nevada, Reno, were mentioned as possible co-chairs.

David Brown --Tri-Chapter Meeting Liaison The meeting may include the Hawaii chapter; the meeting may also change its name to "Western Chapters." The meeting planners do need help with committees. T. Malmgren said she volunteered and did not get a reply. D. Brown also reported that sponsors are needed for Roundtable lunches. He wanted to know why to do it, and the answer was it was a bribe to get people to attend. There is an information school in Seattle, it could be helpful to students, good public relations. \$50 was proposed, the Board passed the motion to fund the \$50.

A break was called at 10:31, the meeting resumed at 11:10.

Other Business

David Brown -- ILL Coupons The discussion from the Committee reports was resumed. J. Brundan says her institution will not permit EFTS under any circumstances, so she needs to continue with the coupons. M. Davenport says her institution has a continued resistance to EFTS also; there is a new CFO, she is going to bring the matter up with him. T. Roche Clark reminded the members that keeping the coupon account generates money for the Group. E. Melton suggested FreeShare as an alternative to coupons and she will put an item in the next newsletter about it. T. Malmgren suggested that coupon use be continued and to find out what would have to be done to discontinue them. R. Ogawa pointed out that coupons have no expiration date in Calif. P. Murnane suggested that people who have started EFTS be reminded to turn in their coupons. S. Pimental suggested the Group stop selling them at a given point. M. Zeremska asked about the implications of not filling ILL requests for libraries who do not participate in EFTS. D. Brown will put an article in the newsletter about the benefits of EFTS, and encourage people to send in their coupons; he will also ask those who continue to use the coupons to let him know. T. Roche Clark said she would be willing to take over the committee from D. Brown. T. Malmgren mentioned that MLGSCA still uses theirs, but she will get a clarification..

There being no further business, H. Heilemann adjourned the meeting at 11:40 am.

Lunch 12:00 pm-1:00 pm

Program 1pm-2 pm

H. Heilemann called the Business Meeting to order at 2:04 pm.

C. Kopper presented the changes in the bylaws, and covered the reasons for them, especially the reason for the changes to the position of Past-President. It was explained to the members that the vote will be yes or no for all the changes, no "line item veto." The members were also informed that the vote would go along with the vote for new Officers. H. Heilemann formally thanked C. Kopper, Ysabel Bertolucci and Dorrie Slutsker for their work on the bylaws.

The election slate was presented to the members by P. Murnane. The candidates for office are: Vice President/President Elect Keir Reavie, Manager of Education & Information Services, UCSF; Secretary Jerry Thompson, Reference Librarian, UC Davis; Treasurer Mike Liddicoat, Director, Community Health Library of Los Gatos; MLA Nominating Committee Nominee Sherry McGee, Librarian, Washoe Medical Center, Reno NV; and Nominating Committee Chair and Member Chris Stave, Information Services Librarian, Stanford, and Marilyn Tinsley, Information Services Librarian, Stanford. There was then a call for additional nominees. There being no additional nominations, the members accepted the slate as presented. The ballot will be mailed next week with the proposed bylaws changes.

D. Brown presented a synopsis of the morning discussions about coupons. T. Malmgren will contact MLGSCA to inquire about the use of their coupons if NCNMLG discontinues their use. M. Zaremska mentioned establishing guidelines regarding EFTS by NCNMLG members. One suggestion was to send the check for coupon redemption to University of Connecticut for members whose institutions cannot/will not allow participation in EFTS.

Announcements

Thank you to S. Pimental and Kaiser for hosting the meeting and providing the food.

Newsletter deadline for submission of items is Tues Feb 28, but H. Heilemann will ask for an extension to include items by D. Brown and E. Melton, and the meeting minutes.

The CE at Kaiser on Feb 28 is full.

NCNMLG will hold an April dinner for the recipient of the Professional Excellence Award; will probably include a round table as was done last year.

The Hyatt is full for MLA, the Wyndham is the alternate hotel.

There being no further business, H. Heilemann adjourned the meeting at 2:35 pm.

Respectfully submitted,

Mina Davenport
Secretary

NCNMLG Election 2006/2007

Below is the slate of candidates for the 2006 Election. We hope you submitted your ballot by the March 22 deadline. Stay tuned in early April for the results!

Vice President/President Elect

Keir Reavie
Manager of Education and Information Services
Library and Center for Knowledge Management, University of California, San Francisco
2000-Present

Professional Activities:

NCNMLG: Nominating Committee, 2003/2004; Archivist, 2001 to Present

MLA: Chair, Medical Library Association Cunningham Fellow Itinerary Committee, 2001; Chair, International Cooperation Section, 2000/2001; Chair, Program Planning Committee of the International Cooperation Section, 2000

Other: Board Member, Metropolitan Detroit Medical Libraries Group, 1998 to 2000; Chair, Education and Training Oversight Committee for the National Network of Libraries of Medicine, Greater Midwest Region, 1997 to 2000

Secretary

Jerry Thompson
Reference/Outreach Librarian, UC Davis Health Sciences Library

Professional Activities:

NCNMLG: 2004 Joint Meeting: Publicity Chair, Photographer, Photo Web Page Creator; 2001 Joint Meeting: Publicity Chair; 1992-1993: NCNMLG Nominating Committee

Treasurer

Michael Liddicoat
Library Director, Community Health Library of Los Gatos
1999-Present

Professional Activities:

NCNMLG: Contributed Papers Co-Chair, Joint Meeting 2001

Other: Chair, CHIP Consortium, 1999-2001.

MLA Nominating Committee Nominee

Sherry McGee

Librarian, Washoe Medical Center Library
1982-Present

Professional Activities:

NCNMLG: Joint Meeting Committee Member Chair; Joint Meeting Registration (2 times); Newsletter editor

MLA: Hospital Section bylaws committee member; MLA Grant Jury

Other: Nevada Library Association member; Demonstrate NLM products and services with PSRML at conferences.

NCNMLG Nominating Committee Chair and Member

Chris Stave
Information Services Librarian, Lane Medical Library, Stanford
1996-Present

Professional Activities:

NCNMLG: NCNMLG Webpage; Membership Listserv; Officers/chairs Listserv.

Marilyn Tinsley
Information Services Librarian, Lane Medical Library, Stanford
1985 - Present

Professional Activities:

NCNMLG: Secretary 1984; Bylaws committee, past member; Program Chair, Joint Meeting 1990

Job Opportunities

Title: Librarian- San Francisco Campus (Part-Time) (Samuel Merritt College)

Job Summary: Primary responsibility for providing and promoting library services to students and faculty at San Francisco Campus. Responsible for providing information literacy and electronic database training for nursing students and faculty. Collaborates with San Francisco faculty and Oakland library staff to continuously evaluate and improve library services. 10 hours per week.

Skills and Abilities

Knowledge of health science literature especially in the field of nursing

Skill in searching electronic information sources

Ability to download, manipulate and disseminate results of database searches. Familiarity with Endnotes desirable

Familiarity with MESH, CINAHL, NLM classification systems

Ability to teach both small groups and in a classroom setting.

Ability to manipulate software programs (Excel, Microsoft Word, Endnotes, and Horizon) to create effective documents, tables, graphs, bibliographies and instructional materials.

Experience in training people of diverse backgrounds and skill levels.
Ability to maintain effective working relationships with colleagues, students, faculty, and staff.

Ability to explain complex concepts using the English language.
Familiarity with integrated library systems.
Some cataloging skills desirable
Ability to function independently and use good professional judgment.
Must have ability to move about campus and to transport oneself to various off site locations in the San Francisco and Oakland areas.

Education and/or Experience

MLS or equivalent from ALA accredited program
Two years experience in academic or health science library

To apply: Submit cover letter, resume and salary requirements to: Samuel Merritt College, Department of Human Resources, 435 Hawthorne Ave., Suite 102, Oakland, CA 94609 or email: rtilley@samuelmerritt.edu.

Title: Librarian- Sacramento Campus (Part-Time) (Samuel Merritt College)

Job Summary: Primary responsibility for providing and promoting library services to students and faculty at Sacramento Campus. Responsible for providing information literacy and electronic database training for nursing students and faculty. Collaborates with Sacramento faculty and Oakland library staff to continuously evaluate and improve library services. 10 hours per week.

Skills and Abilities

Knowledge of health science literature especially in the field of nursing
Skill in searching electronic information sources
Ability to download, manipulate and disseminate results of database searches. Familiarity with Endnotes desirable
Familiarity with MESH, CINAHL, NLM classification systems
Ability to teach both small groups and in a classroom setting.
Ability to manipulate software programs (Excel, Microsoft Word, Endnotes, and Horizon) to create effective documents, tables, graphs, bibliographies and instructional materials.
Experience in training people of diverse backgrounds and skill levels.
Ability to maintain effective working relationships with colleagues, students, faculty, and staff.
Ability to explain complex concepts using the English language.
Familiarity with integrated library systems.
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Education and/or Experience

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Two years experience in academic or health science library

To apply: Submit cover letter, resume and salary requirements to: Samuel Merritt College, Department of Human Resources, 435 Hawthorne Ave., Suite 102, Oakland, CA 94609 or email: rtiley@samuelmerritt.edu

**Interlibrary Services Coordinator
H.M. Fishbon Memorial Library
UCSF Medical Center at Mount Zion
1600 Divisadero Street
San Francisco, CA**

The incumbent coordinates all aspects of interlibrary services for the UCSF Medical Center at Mount Zion and manages daily interlibrary loan/borrow functions. Other responsibilities include cataloging library materials on OCLC under the supervision of a professional librarian, assisting users with basic reference inquiries, and participating in special library projects and events.

This is a Library Assistant V position, UC Job title code 6758. Comprehensive benefits include: Medical, Dental and Vision available on the first day of hire, generous paid holiday, vacation and sick time, Incentive Award Program, a lucrative UC Retirement Plan, and more.

To see job details, qualifications and to apply, please visit www.ucsfhealth.org and select Requisition No. 17604BR. Questions? Please call Janice Schwartz at: 415 353-4687. EOE

**Library Assistant
Children's Hospital, Oakland
Part-Time**

Children's Hospital is looking for a 12-hour/week library assistant. Basic duties include ILL, serials management and reference duties. Literature searches, circulation and other duties as necessary; will manage the library in the absence of the librarian. Starting salary approx. \$15-16/ hour, small differential in lieu of benefits. Preference given to those in Library School and/or those wanting work experience in medical and/or one-person libraries. Position open until filled, starting date may be April 3, probably later. Please contact Mina Davenport at (510) 428-3448 or mdavenport@mail.cho.org.

Blue Chip, Green Stamps, and now ... NCNMLG Coupons?

Once there were card catalogs, and card catalogs were the fore-runner technology for indexing libraries in their day. Card catalogs still have usefulness and still have advocates; a small collection in an under-funded, not-for-profit historical society might find a card catalog suits its needs more easily than even a small, PC-run program. In most of our libraries, however, card catalogs are no longer the way of our world, and Web-based catalogs are the new technology for accessing our collections.

For more than a decade, NCNMLG has provided interlibrary loan coupons as a service to its members. In the days when paper-based billing was the norm for all libraries, the cost of processing an invoice for interlibrary loans often was many times greater than the actual charge for the loan. Coupons, a kind of gold-standard currency supported by the NCNMLG as Fort Knox, provided a means to bypass the expense of producing invoices through an institutional accounting department. Libraries purchased coupons for two dollars each from NCNMLG and agreed that those coupons would be regarded as just compensation in a graded exchange system for interlibrary loans. In an era when coupons were the sole alternative to spending in processing costs four or more times the charge for a loan simply to invoice the borrowing institution, coupons were a very welcome system of exchange.

When I joined the NCNMLG in 2000, I took over the position of Inter-Library Loan Coupon Manager. The ILL Coupon Manager's chief responsibility is to sell coupons to those who wish to purchase them and to redeem them for those who feel they hold a number in excess of their need. Over the past year or more, I have observed a very decided drop in requests to purchase coupons and to redeem them, in the latter case with certain exceptions. For example, in fiscal year 2003/2004, NCNMLG sold 8,180 coupons and redeemed 10,040. In the current fiscal year, drawing soon to a close, we have sold 3,980 and redeemed 4,860. When I first came on board, I spent several hours nearly every Friday morning processing

requests to buy and sell coupons, and for the first two or three years, this duty continued unabated. Recently, I have received orders only once or twice a month, and they are few in number. And although now few libraries purchase large blocks of coupons, a purchase which was once not at all uncommon, several libraries have sent me extensive hoards of coupons for redemption, often with somewhat abashed apologies for the labor involved. Why? In almost all the cases of mass redemption, the libraries are opting out of the coupon system.

There are now alternatives to paper billing and to the NCNMLG coupon system. The most important and most frequently used alternative is the Electronic Funds Transfer System, administered by the University of Connecticut and used by a growing number of libraries to process invoices for ILL. In brief, EFTS entails the creation of a deposit account to and from which credits and debits for the interlibrary loans the library makes and receives are deposited. Invoicing libraries incur a small processing fee; paying libraries are not charged. The system outweighs a paper billing system in convenience, ease of bookkeeping, and greatly lowered cost and outweighs the NCNMLG coupon system in convenience and ease of bookkeeping. In the eyes of some former users of the NCNMLG ILL coupon system, what was once a great convenience has now become a costly liability in the expenditure of staff time, and not a few libraries are declining to accept coupons from other libraries as well choosing no longer to pay with them for their own borrowing.

Many libraries are also joining the Free Share group, about which an article in this issue of the newsletter goes into greater detail. Since members of this group agree not to charge each other for loans among themselves, no system to handle the exchange of compensation, not paper billing nor coupons nor EFTS, is necessary.

Whatever all the causes may be, the NCNMLG ILL coupon system seems from my perspective as

manager to be used by fewer and fewer libraries. Although there is little actual cost to the Group incurred by maintaining the system—and indeed, one astute member of the Board has pointed out that the income from the small processing fee charged is welcome and not inconsiderable—nonetheless there may soon come a time when the Group will no longer wish to continue the system. Although the cost of overhead may be small, the liability involved in overseeing the funds paid for coupons and deposited in several accounts may someday prove more than the Group wishes to accept. And as fewer and fewer libraries actually use the system, the funds on deposit become a responsibility the Group must face.

I can remember when a large academic library in which I was head of technical processing converted from a card catalog to an electronic catalog. It was many months before any of us, myself included, felt ready to actually remove and discard the card catalog, a labor of many years standing by all the department. Yet more months passed before we were able to reconcile ourselves to the final demise of the shelf list in paper form. Eventually, however, we made the transition to a fully electronic catalog.

Discussion of this eventuality--the final end to the NCNMLG's support of the ILL coupon system--at a recent business meeting raised several questions. To some of those questions I hope by this article to obtain an answer: who among us still uses system? why do we still use the system? I hope that those of you who read this article and to whom the ILL coupon system is still an important part of your way of doing business will respond to me so that I and the NCNMLG Board can gain a clearer picture of our situation.

Please write or call me at the contact information given below with your answers and comments.

David W. Brown, MA, MLS
NCNMLG Interlibrary Coupon Manager

Copyright Librarian
Kaiser Permanente
Physician Education and Development
Medical Editing Service
1800 Harrison St, 16th floor
Oakland, CA 94612

8-428-2369 (510-625-2369)
FAX: 8-428-5231 (510-625-5231)

Women's Cancer Resource Center, Oakland, CA

Women Helping Women: Information For Life

Rebecca Kozak

Registered Dietitian, MLIS candidate at San Jose State University

Upon entering the lobby of the Women's Cancer Resource Center (WCRC) in Oakland, you may think you're in a public library. A rack of magazines and leaflets greets you. Flyers announcing events compete for your attention. The reading room, too, resembles a neighborhood library with books, comfortable chairs, and tables inviting you to browse and read. As in a public library, materials are available for free access. However, the Center has more than information to offer. It is a place of caring and healing.

Started in 1986 in a founder's home, WCRC was originally a referral agency. The library came

later. Today, similar resources are available in cancer centers and consumer health libraries. Nonetheless, WCRC is different -- it is run by women, primarily for women. Services include support groups, home visits, legal assistance, and workshops.

The library, though, is a major presence in the Center. Its collection naturally focuses on cancer and the pursuit of health. Reference resources, herbal classics and contemporary writings coexist to serve many needs. There are 3,000 volumes, as well as periodicals, videos, audiotapes, and a clipping file. Through Internet databases and an online newsletter,

WCRC links clients to current issues in cancer -- from treatment options and environmental factors to research findings and legal advocacy.

Over the years, women have come to the Center for help as they face what is perhaps their most daunting experience. How does WCRC make a difference to women with cancer? Librarian Margo Mercedes Rivera-Weiss says emphatically that the resources offer "information, validation, options. It is crucial for people to see their experiences reflected, whether by the written word, performance, or personal contacts." Men are welcome, but only represent about 5% of patrons.

According to Margo, notable trends in cancer literature since 1986 have been increasing interest in "complementary and alternative therapies, as well as environmental causes" of cancer. WCRC has maintained its traditional collection while simultaneously providing Internet resources. Margo's other role is curator for the art gallery housed in the Center's group room. She has created a comforting, yet lively, environment that serves to uplift and inspire visitors. The exhibits are yet another way WCRC provides healing.

The Center's staff and board of directors have addressed the challenges of serving diverse clients. They recognized that people would feel safer in groups reflecting their ethnicity, sexual identity or other traits, and needs. They are committed to providing resources for African Americans, lesbians and Latinas while not excluding others. Because it is nonprofit, WCRC relies on volunteers, who aid patrons in selecting resources or using online databases. They also help Margo prepare nearly 400 information packets annually that are mailed to clients. Although circulation statistics for the collection are low (several hundred users per year), many clients use the resources on site.

How does WCRC continue to be vital and visible in the community? One way is through its

annual Swim-A-Mile fundraiser, which draws hundreds of people of all ages. The Center also publicizes recruitment for volunteers several times yearly. Extensive orientation enlightens volunteers on cancer facts and client service.

Former clients return to volunteer for the organization that helped them understand their diagnosis and options. Serving at WCRC is rewarding and varied. Volunteers staff the information and referral desk, organize client feedback on doctors, update local resources, and do computer work. Sharing their experiences informally with clients is an intangible exchange that defies recordkeeping. Some Center volunteers lead groups and make home visits.

The Center is also known in the San Francisco Bay area because of its commitment to outreach. Volunteers attend community events and health fairs with the WCRC banner, brochures, newsletters and a readiness to answer questions with compassion.

Next year is WCRC's twentieth anniversary, and staff will review its mission and future. Will WCRC survive in times of increased competition for grants and donations? Margo believes that "there still will be a need but we are rethinking what a consumer health library looks like. What worked 19 years ago doesn't work today. There is a difference between a grassroots nonprofit and a corporate nonprofit such as a hospital. Our resources are more limited and our services are not as unique as they were when we began." Margo adds that WCRC is "looking at providing more educational events, creative and healing events that cannot be found online."

Today, abundant information on cancer is available-- at doctors' offices, online and in libraries. What makes WCRC different? Although access to current information remains the foundation of WCRC, what makes it special is its personal touch and emphasis on women's wisdom. Until there is a cure for cancer, there will be a future for the Women's Cancer Resource Center.

Call for Papers and Posters

Call for Contributed Papers and Posters Western MLA Chapters 2006 Annual Conference

The Western Chapters of MLA welcome the submission of papers and posters for their joint annual meeting – Missions and Mountains: Believe and Achieve – to be held in Seattle, WA, October 15-18, 2006. This is your opportunity to share great ideas, research or other projects with colleagues and friends. Topics should relate to some aspect of medical librarianship or medical informatics, including local practices, study results, current trends, or development and/or use of innovative technologies. Eligible presenters will receive AHIP points for their participation. For complete submission information please see:

depts.washington.edu/pncmla/pncmla2006/

Obituaries

Jane Johnson

Librarian
Doctors Medical Center
Professional Library
Modesto, CA

July 7, 1945-Feb. 24, 2006

Jane was born in Turlock and graduated from Turlock High School and Cal State Stanislaus. After working as a secondary teacher, resource specialist, and private tutor, she transitioned to library work. She was employed at Cal State Stanislaus Library, served as library manager for the former Stanislaus Medical Center, and since 1998, managed the medical library at Doctor's Medical Center in Modesto.

Jane was a true “people person” and found her greatest pleasure and fulfillment in serving others - be it, family, neighbors, friends, or colleagues. She was known for her warm manner, radiant smile, and generosity of spirit.

Her survivors include mother, Alpha Johnson of Turlock; sisters, Julie Johnson of Turlock and Jacquie Johnson of Pacific Grove; and nephews, Darren Johnson of North Carolina, Dustin Johnson of Turlock, and Devin Johnson of Denair.

Memorial contributions: Medical Ambassadors, P.O. Box 57664 Modesto, CA 95357; Medical Relief Foundation, 801 D, Airport Way, Modesto, CA 95354; or Harvesters International Mission, Pokot Outreach in Kenya, 50 Spanish Wells Road, Hilton Head Island, South Carolina, 29926.

Marjan Merala

LDO VET, MS (Library Science)

1922-2005

Those who knew him will be saddened to learn that Marjan Merala passed away on December 2, 2005. He was a founding member of the Veterinary Medical Library Section and a leader in veterinary librarianship.

Marjan earned his library degree from the University of Illinois and worked briefly at the John Crerar Library in Chicago. In 1959 he moved to Davis to become the founding librarian at the University of California, Davis School of Veterinary Medicine and where he spent the rest of his career. Under his direction, the library grew from a small branch library into the UC Davis Carlson Health Sciences Library, one of the few libraries that serve both a veterinary and a medical school. Under Marjan’s leadership the library grew to become a comprehensive health sciences library, with a clinical medical branch at the UC Davis Medical Center campus in Sacramento; his exceptional collection development acumen was reflected in a body of health sciences resources that the faculty in the schools of medicine and veterinary medicine regard as among the finest in the nation and the world. The unique strengths he brought to his career included degrees in veterinary medicine from the University of Madrid and legal training at the University of Ljubljana. He was also fluent in nine languages, which allowed him to translate many medical research articles into English for the UC

Davis faculty. He was Associate University Librarian for the Health Sciences at the time of his retirement in 1986.

As one of the early veterinary librarians who worked for the establishment of VMLS, the Section's history notes that he was "one of the academic librarians to attend the Medical Library Association meeting in Kansas City in 1973 and participated in the first 'unofficial group' breakfast of veterinary librarians at that meeting." He served as Section chair in 1980/81. In 1984, Marjan compiled the first "Directory of Information Sources" in the AVMA Directory. He coordinated annual updates until 1986 when he retired and the updates became the responsibility of the Section's Public Relations Committee.

A consummate bibliographer, Marjan contributed the Veterinary Medicine Section to the classic reference work, *Guide to Sources for Agriculture and Biological Resources*, edited by J. Richard Blanchard and Lois Farrell (Berkeley, University of California, 1981). He established one of the first library instruction courses in veterinary medical resources. It was a core course in the Masters of Preventive Medicine curriculum at the UC Davis School of Veterinary Medicine for many years. He was also a supportive colleague and mentor to many librarians. He had a strong service ethos that he imparted to his staff for the benefit of the library's clientele. In addition, he consulted in the design of numerous medical libraries, including Gainesville, FL and Vera Cruz, Mexico. He continued to get requests for consultation from the World Health Organization after his retirement.

Marjan served as a Resource Librarian in the Pacific Southwest Regional Medical Library and supported regional medical activities for greater northern California. Locally, Marjan was active in the Northern California and Nevada Medical Library Group, where he served as chair in 1969/70. He was named an Honorary Member after his retirement.

Marjan's road to librarianship was quite unique. Born and educated in Slovenia, he began legal studies which were interrupted by the occupiers who closed the school in 1943. He became a part of the resistance

protecting the civilian populace from the Communist Partisans as well as the occupiers. After the war, he fled to Spain where he studied veterinary medicine, earning his degree in 1951. He then immigrated to the United States where he earned his library degree and met his wife, Marija, also a Slovenian.

While Marjan had a significant and successful career as a veterinary librarian, his life focus was his family. He and Marija raised five children. He enjoyed the outdoors and the family took many camping and skiing trips together. Marjan was a Cub Scout leader and he was noted for leading many 50-mile hikes for his sons' Boy Scout troop.

Marjan Merala was a dedicated colleague and mentor. His legacy will continue through the resources and services that became the foundation of the UC Davis health sciences libraries. The Marjan and Marija Merala Endowment Fund (www.lib.ucdavis.edu/dept/hsl/about/collections/merala/) support the health sciences libraries collections was established in 2000 to honor the Meralas.

Professional Development Grant

Deadline for NCNMLG Professional Development Grants Approaches

Professional Development Grants provide financial assistance to members in support of activities such as attendance at CE courses, conferences, and meetings. NCNMLG members may apply for grants up to \$300 for activities that will contribute to their professional development. Applicants must provide a description of the program, amount requested, statement of career objectives, and how the program contributes to attaining those objectives. A follow-up report must be written for the NCNMLG newsletter after the program has been completed.

The Awards and Honors Committee is currently accepting applications for the April 15th deadline.

NOTE: The completed application must be received (email preferred) by the Chair of the Awards and Honors Committee no later than April 15, 2006.

See ncnmlg.org/professional/ProfDevBrochure.pdf for the application form.

To apply for a grant, please submit the completed application form to:

julia.kochi@library.ucsf.edu (preferred) or

Julia Kochi, Chair, Awards and Honors Committee
UCSF Library
530 Parnassus Ave.
San Francisco, CA 94143-0840

MLA Leadership and Management Section

MLA's Leadership and Management Section: Recent History Reveals Growth and Dynamism

The Leadership and Management Section (LMS) is one of the largest and most active of the MLA's 23 sections. At its founding in 1948 the section was known as the Medical School Libraries Group. It was established to provide medical school librarians more opportunities to discuss issues of common interest and concern.

The Group was not particularly active at first – its only regularly scheduled activity was a luncheon or dinner held during the annual meeting of the MLA. Some significant problems beset the Group at its inception, most notably a lack of visibility and focus. The interests of the Medical School Libraries Group did not seem that much different from the interests of many of the MLA's other sections and SIGs or from the Association of Academic Health Sciences Library Directors (AAHSLD).

Largely to address this overlap with other sections and to create a more unique focus the Group was renamed the Leadership and Membership Section in 2000. By doing so the LMS would no longer draw

its members only from medical school libraries. It also created a forum, where none existed before, solely dedicated to discussing the challenges of leadership and management. The fact that there were 369 members in the section by 2005 suggests that this new direction has a broad appeal.

The growth of the LMS since 2000 is evident in this increase in its membership as well as in the varied resources it makes available to these members. Foremost among these is its fine newsletter, *The Leading Edge*, that provides its readers with book reviews, short articles, case studies, and section news; the section's listserv allows its subscribers to share information and network in a more casual forum. The LMS also actively sponsors and contributes to grants designed to promote leadership and management. Educational programs offered at MLA annual meetings have always been strength of the section. LMS conviviality and social activities, another strength of the section, allow members numerous opportunities for further networking.

The LMS is similarly rich in its projects and initiatives. Noteworthy in this area is its ambitious effort to advance the careers of middle managers. The Task Force on Professional Development for Current and Aspiring Middle Managers (PDCAMM) recently surveyed over 900 medical librarians, including 400 middle managers, in order to identify how to best prepare this group for positions in upper management.

The LMS has evolved into a mature, active, even dynamic section with a well defined focus that appeals to many MLA members. If you are interested in improving your management abilities and in advancing your career prospects then you will find that membership in the LMS will help you to realize your professional aspirations.

More information about the LMS is available on its Web page at www.lms.mlanet.org. An application form is available at:

www.lms.mlanet.org/join_us_form.html

Member News

Please welcome our new members:

Lawrence Currie
California Academy of Sciences

Jayse Sessi
ILL Contact
SRI International
Life Sciences Library

Evans M. Whitaker
MLIS student
San Jose State University

NCNMLG networks with UC Berkeley SIMS

Five volunteers from NCNMLG (Ysabel Bertolucci, Rebecca Davis, Damian Hayden, Heidi Mortensen, and Rikke Ogawa) along with a group of SLA members participated as speed networkers at the UC Berkeley Annual SIMS Career Day, held on March 15, 2006, 4:00pm-6:00pm. These NCNMLG members had the opportunity to meet graduate students and let them know what medical librarianship is all about.

Library News

The Owen Medical Library and the Heart and Vascular Center at Saint Agnes Medical Center, Fresno, CA, will share a \$100,000 grant from a local donor given in honor of William O. Owen, MD, for whom the library is named. Approximately \$35,00 will be set aside for cardiology staff education and a special program speaker, with the remaining funds for library use. Librarian Nancy Crossfield says that several thousand dollars will be used by the library within six months to purchase another public-Internet-access computer and both technical and patient

education materials related to cardiovascular topics. The Saint Agnes Foundation will also be directed to set up the library's first endowment fund in hopes that it will attract additional donations and provide for special needs in the future.

Colleague Appreciation Program

Appreciate a Colleague Today!

Help support the new NCNMLG Professional Development Grants by honoring a colleague and making a donation to the organization. Some reasons to honor a member are:

- Celebrate an award or promotion
- Acknowledge a mentor/mentee relationship
- Appreciate character, scholarship, leadership, service, humor, grace, perseverance, trust, vision, perspective

Each honoree receives a letter and a certificate. Each donor receives a letter acknowledging receipt of the donation. Honorees will be recognized in the NCNMLG newsletter and formally at Joint Meetings.

For further information on the CAP Program, please contact Julia Kochi, UCSF Library, 530 Parnassus Ave., San Francisco, CA 94143-0840.

NLM Update

PubMed Limits Page Updated

The PubMed Limits page will soon be redesigned to provide an improved interface to limit your search by age group, gender, human or animal studies, languages, publication types, dates and other parameters.

Enhancements include new limits such as "Links to free full text," the ability to choose one or more selections under categories such as Languages, and a search builder for authors and journals

Limits categories for Humans or Animals, Gender, Languages, Subsets, Type of Article (Publication Types) and Ages have been modified to allow users to choose multiple selections within each category. The complete lists of languages and publication types are also now available under the labels: More Languages and More Publication Types.

Scroll through the Subsets category to display topics such as Systematic Reviews, journal groups such as nursing journals, and more subsets such as PubMed Central

New Journals Participating in PubMed Central

The journal Journal of the Royal Society of Medicine is now participating in PubMed Central, beginning with issue 1985 Jan; 78(1) to 2006 Feb; 99(2). The Journal of the Royal Society of Medicine is part of NLM collaboration with the Wellcome Trust and the United Kingdom Joint Information Systems Committee (JISC). Information on the collaboration as well as NLM back issue scanning project is available at www.pubmedcentral.gov/about/scanning.html

Monthly Health Observances

February 2006

1 – 7 February 2006

Women's Heart Week

www.womensheartfoundation.org

American Heart Month

www.americanheart.org

National Children's Dental Health Month

www.ada.org

March 2006

National Nutrition Month

www.eatright.org/

National Kidney Month

www.kidney.org/kidneyDisease/kidneymonth/index.cfm

Hemophilia Awareness Month

www.hemophilia.org

Save Your Vision Month

www.aoa.org/x1688.xml

April 2006

7 April 2006

World Health Day

www.who.int/world-health-day/2006/en/index.html

2 – 8 April 2006

National Library Week

www.ala.org/ala/pio/campaign/nlw/NLW.htm

3 – 9 April 2006

National Public Health Week

www.apha.org/nphw/2006/

22 – 29 April 2006

National Infant Immunization Week

www.cdc.gov/nip/events/niw/

National Occupational Therapy Month

www.aota.org/nonmembers/area24/index.asp

LISTSERV ADDRESS:

ncnmlglist@lists.stanford.edu

Everyone is encouraged to subscribe to the general listserv. These are very low-volume lists designed for communication of important information from NCNMLG to its members. The only time you will need to unsubscribe is when your e-mail address changes. In this case two actions are necessary. You will need to unsubscribe your old e-mail address and then subscribe the new address. This keeps our listserv current!

TO SUBSCRIBE:

Send a message to: majordomo@lists.stanford.edu

Leave the subject line blank

Type in body of the message:

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TO UNSUBSCRIBE

Send a message to: majordomo@lists.stanford.edu

Leave the subject line blank

Type in body of the message:

unsubscribe ncnmlglist *your_email_address_here*

TO SEND A MESSAGE:

Send a general e-mail to: ncnmlglist@lists.stanford.edu

SUBMITTING ITEMS TO THE NEWSLETTER

Please email your submissions to the Newsletter editor. Items for the NCNMLG Newsletter may be sent in electronic format to:

Cathy LeGrand zanzibarfish@yahoo.com

Submission Deadlines:

February 15 for March/April Newsletter

April 15 for May/June Newsletter

June 15 for July/August Newsletter

August 15 for September/October Newsletter

October 15 for November/December Newsletter

December 15 for January/February Newsletter

If you have questions about submitting articles or announcements to the Newsletter, please feel free to contact me at zanzibarfish@yahoo.com

The NCNMLG Newsletter is published 6 times a year: July/August, September/October, November/December, January/February, March/April, May/June.