

NCNMLG MLGSCA PNC/MLA JOINT MEETING

Sacramento, Jan. 29th, 2004

Roundtable Lunch – Managing Hospital Libraries

Talking Points:

- 1) The Environment: Politics, Economics, Peripheral (non-KBI) Responsibilities
- 2) Library Networks/Consortia: Professional (incl. Chapters, Sections), Geographic, Corporate
- 2) Time Management: PDAs
- 3) Personnel Issues: Hiring, Volunteers, Recognition of Staff
- 4) Getting a Grip on: Technology, “Back Office” Processes, Electronic Resources
- 5) What’s Your Greatest Challenge? Greatest Reward?

Resources:

Holst, Ruth, ed. & Sharon A. Phillips, assoc. ed. **The Medical Association Guide to Managing Health Care Libraries**. N.Y., Neal-Schuman, 2000.
MLA Member price: \$76.50 plus shipping & handling

Medical Library Association, Hospital Libraries Section, Standards Committee. **Standards for hospital libraries 2002**. J Med Lib Assoc. 2002 October; 90(4):465-72. Available free online.

Hay/MLA 2001 Compensation and Benefits Survey. (PDF version)
2002, 30 pp. MLA Member price: \$40.00 645 respondents.

Benchmarking:

Information on the Benchmarking Project is available from MLANET under *Members Only*.

The Composite Hospital Library: 2001 Benchmarking Aggregate Data Tables. (PDF version)
2002. 448 pp. MLA Member price: \$150.00 344 participants.

Websites:

Medical Library Association

<http://mlanet.org>

Journal of MLA

<http://www.pubmedcentral.nih.gov/tocrender.fcgi?journal=93&action=archive>

Hospital Libraries Section

<http://www.hls.mlanet.org>

Hospital Management

<http://www.hls.mlanet.org/Management/index.html>

National Network newsletter

<http://www.hls.mlanet.org/NatNet/index.html>

Library-Oriented Lists (listservs)

<http://liblists.wrlc.org/home.htm>

Medical Libraries Discussion List

<http://listserv.buffalo.edu/archives/medlib-l.html>

Subscribe or Unsubscribe

<http://listserv.acsu.buffalo.edu/user/sub.shtml>

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Roundtable - Managing Hospital Libraries: NOTES

Facilitator: Maryann Zaremska

Recorder: Heidi Sandstrom

Participants: Pat Thibodeau, Lisa Marks, Beshia Popescu, Diane Monheit, Sharon Lezotte

Maryann prepared a handout for the group which included talking points and resource information. Several items were discussed:

License Agreements - Interest was expressed in exploring the role of the RML in facilitating license agreements for library consortia. Washington, Arizona, and New Jersey were suggested as possible models to examine. Also, the suggestion was made to develop a tool to help librarians communicate with attorneys about licenses for e-resources (along a "For Dummies" model).

When asked about the greatest challenge, one participant stated, "Learning a new position." Another identified the greatest reward as her supervisor. All agreed that the reporting structure of an organization can make all the difference in library services. Medical staff support is good, but not when played against administrators.

When asked about non-KBI responsibilities, participants identified CME, AV, and conference room scheduling.

The discussion concluded with an acknowledgement of the impact of the nursing shortage (in the face of California's new nurse-to-patient ratio regulations) on hospital budgets.